

Avid Audio Transfer of Ownership

Hardware

Avid audio hardware may be transferred by completing the steps below. Transferrable hardware includes Avid audio creative professional hardware (Pro Tools HDX, HD and Native cards and interfaces) and Avid creative enthusiast hardware (003, 002, Eleven Rack, Mbox, and other devices). Ownership may also be transferred for other Avid hardware such as D-Control, D-Command, live sound consoles (including accompanying components and non-iLok authorized software), Command 8, I/O devices, Artist series controllers, etc.

1. Purchase a "Service Transfer/Replacement Fee" for \$20 at shop.avid.com/ccrz_ProductDetails?sku=AR-DG-STFEE-00 (limit of 5 hardware units per form and service fee)
2. Complete this transfer of ownership form and submit via a registration web case at avid.force.com/Support/RegistrationCaseCreation
3. Avid will send a confirmation e-mail to both the seller and the buyer when the transaction is completed

Pro Tools LE

There are no iLok licenses for this software. Transfers will only change the product owner and allow access to downloads and authorization codes. Please note that we can only change ownership for Pro Tools LE upgrades as the full software was not activated online in Avid accounts. Transfers can only be completed for versions 7.x and 8.x. and are limited to those that were activated within an Avid account.

1. Purchase a "Service Transfer/Replacement Fee" for \$20 at shop.avid.com/ccrz_ProductDetails?sku=AR-DG-STFEE-00
2. Complete this transfer of ownership form and submit via a registration web case at avid.force.com/Support/RegistrationCaseCreation
3. Avid will send a confirmation e-mail to both the seller and the buyer when the transaction is completed

Pro Tools Software (version 9 and higher), Pro Tools M-Powered, Pro Tools Express, Plug-ins & other audio related software

Avid will transfer ownership of Pro Tools software, and Pro Tools Upgrade Plans (any licenses that are part of a Plan or Bundle will be included). This will change the registered owner, move iLok licenses to the buyer's iLok account, and provide related software downloads in the buyer's Avid account. In order to be eligible for Pro Tools transfer of ownership the seller must be a registered owner of Pro Tools. If eligibility is met, then follow the below steps:

1. Purchase an "Avid Support Code: Pro Tools software" for \$39.95 at shop.avid.com/ccrz_ProductDetails?sku=AR-AV-ASCPTL-00 - if transferring an active Upgrade Plan you can use its System ID instead (limit of 5 licenses per form and ASC/SID)
2. Complete this transfer of ownership form and submit via case at avid.force.com/ASC (for ASCs) or my.avid.com/sso/Salesforce (for System IDs)
3. As the seller, you MUST deactivate all licenses from an iLok key so that they are in the account only
4. Avid will send a confirmation e-mail to both the seller and the buyer when the transaction is completed

Additional Info:

- *Some licenses can be transferred directly by the seller using iLok License Manager. If you do not wish to have Avid document a change in ownership, you may simply use the iLok License Manager application to transfer these iLok licenses to another account. Go to ilok.com to see the current license transfer fees.*
- *Pro Tools Subscriptions cannot be transferred.*

Pro Tools HD Software and Systems

Avid will transfer ownership of Pro Tools HD software, Pro Tools HD Systems with software, and Pro Tools HD Upgrade and Support Plans (including any licenses that are part of the Plan). This will change the registered owner, move iLok licenses to the buyer's iLok account, and provide related software downloads in the buyer's Avid account. In order to be eligible for Pro Tools HD transfer of ownership the seller must be a registered owner of Pro Tools HD. If eligibility is met, then follow the below steps:

1. Purchase an "Avid Support Code: Pro Tools HD" for \$79.95 at shop.avid.com/ccrz_ProductDetails?sku=AR-AV-ASCPTH-00 - if transferring an active Upgrade and Support Plan you can use its System ID instead (limit of 5 HD license bundles per ASC/SID)
2. Complete this transfer of ownership form and submit via case at avid.force.com/ASC (for ASCs) or my.avid.com/sso/Salesforce (for System IDs)
3. As the seller, you MUST deactivate all licenses from an iLok key so that they are in the account only
4. Avid will send a confirmation e-mail to both the seller and the buyer when the transaction is completed

Additional Info:

- *Pro Tools HD 8 and earlier licenses are transferable via the iLok License Manager application. If you do not wish to have Avid document a change in ownership, you may simply use the iLok License Manager application to transfer the iLok licenses to another account. Go to ilok.com to see the current license transfer fees.*
- *Pro Tools HD Subscriptions cannot be transferred.*

PLEASE NOTE: Avid will not transfer any of the following iLok license types: *NFR, Back-up, Time based, Rental or Trial.*

Avid Audio Transfer of Ownership Form

Please provide the following information and sign at the bottom. Incomplete forms will not be processed.

* Asterisks denote *REQUIRED* information.

***Product Description**

***Hardware Serial Number (or Software Activation Code if available)**

*Avid Store Service Fee Order Number or ASC _____

*Previous Owner Name: _____

*Previous Owner Address: _____

*Previous Owner Avid Account E-mail: _____

Previous Owner Phone: _____

*Previous Owner iLok User ID (*not applicable for hardware-only transfers*): _____

Signed: _____ Dated _____

*New Owner Name: _____

*New Owner Address: _____

*New Owner Avid Account E-mail: _____
(If you do not have an Avid account, please go to my.avid.com and create a new account prior to form submission)

New Owner Phone: _____

*New Owner iLok User ID (software only): _____

Signed: _____ Dated _____